

**Responses Dated 30-12-21 RFP towards Selecting vendor for setting up end to end
Digitization of underwriting process.**

Sr. No.	Pg No	Point No	Tender Original Clause	Clarification	BFSL Remark
1	9	2.2		Are the slabs in bills of material for per API or for total calls made per month?	As per API
2	20	5.9	Submission of Bids	Is there a specific format for the B4/B5/B7 self-declarations in Section B in Annexure 01?	No Specific format. Request bidders to provide declaration on respective company letterhead in there format.
3	25	6.2	Evaluation Methodology for Eligible Bidder	The Bidder presentations, Demo and Project Plan Timelines are to be submitted in any specific format?If yes, can the formats be shared?	No Specific format. Bidder will have to prepare the presentation and present it to BFSL.
4	25	6.2	Evaluation Methodology for Eligible Bidder	Are we to submit hard copies or soft copies or both of the Bidder presentations, Demo and Project Plan Timelines?	Bidders will have to submit the soft copy of the presentation.
5	25	6.2	Evaluation Methodology for Eligible Bidder	How are he Bidder presentations, Demo and Project Plan Timelines to be submitted? Shall we mail the soft copies to rfp@bobfinancial.com? Or hard copies will be part of the technical bid?	Guidelines to submit the bid is published on website, kindly refer.
6	24	6.2	Evaluation Methodology for Eligible Bidder	We are unable to find the format for annexure 02 experience letter (Appendix 10), please help us with the same.	Please refer Appendix 09 for Experience Letter and provide details in that format.
7	24	6.2	Evaluation Methodology for Eligible Bidder	Is annexure 02 for reference or it is to be submitted? If it is to be submitted, it will be part of which bid?	Annexure 02 contains score and it must be part of the technical bid.
8	20	5.8	Integrity Pact	Appendix 08 is to be part of which bid?	Technical Bid
9	24	6.2	Evaluation Methodology for Eligible Bidder	Is appendix 01 for reference or it is to be submitted? If it is to be submitted, it will be part of which bid?	Bidders will have to submit documents as required in Appendix 01, it is Technical Bid
10				Soft Copy of the documents is also required? If yes, should we mail them or burn them on a disc and submit along with hard copies?	Guidelines to submit the bid is published on website, kindly refer.
11	21	5.9	Submission of Bids	Is there any limitation on the number of Project Team profiles (Appendix 7) that can be shared?	Yes, Please restrict it to key profile members
12			The bidder should have a minimum annual turnover of 1cr INR over each of the last three (3) years	In Annexure 01 - Eligibility Criteria Annual turnover is 1Cr but in Addendum 01 - Scope of work (Other Conditions) its mentioned as 10Cr. Please clarify for the same.	Please read it as - Minimum Annual Turnover of 1 cr INR over each of the last 3 years
13			Experience of Bidder working with minimum 2 clients from various industries such as PSUs,	In Annexure 01 - its mentioned "Experience of working with at least 1 PSU Bank, PSU	At least 1 Public Sector or Private Sector or Non Banking Financial Company

14				Please share the volume trends for past 3 years	We can share it with shortlisted bidder
15			Appendix 07 -Project Support team profiles	Project Support team profiles - how many are required	Min- 2
16				How are the API's going to be used	This is a SAAS model
17				What all are the integration systems / core systems / Front ends that are going to be used	This will be under the scope of bidder as it is SAAS model
18				Please detail the IT infra that's going to be provided by Bank	This will be under the scope of bidder as it is SAAS model
19				Kindly share the check list for IT Audit pointers that's going to be performed (pre / post)	This will be under the scope of bidder as it is SAAS model
20				How is the change management going to be performed	This will be under the scope of bidder as it is SAAS model
21				What sort of post implementation services going to be required by the bank (please detail it)	This will be under the scope of bidder as it is SAAS model
22				Kindly List all provide integration License that BE13:E17OB would provide for the project (from	This will be under the scope of bidder as it is SAAS model
23				Please provide the server and infra architecture details & diagram that would be required for the	This will be under the scope of bidder as it is SAAS model
24				Where all are the applications going to be hosted (BOB data center or Client Data Center)	This will be under the scope of bidder as it is SAAS model
25				NSDL, CIBL, UID, etc..... We hope all relevant licenses would be provided by Bank	This will be under the scope of bidder as it is SAAS model
26				Kindly Provide the TAT's & SLA that the Bank is looking for. Also what's the Incentives for the Banks side	This will be under the scope of bidder as it is SAAS model
27				If digital processing is not possible in some cases. Please specify what needs to be done. Please help us with the % for the same. Does the Bank require a FTE basis team for the same (If Yes, please provide the no.'s)	This will be under the scope of bidder as it is SAAS model
28				Kindly provide the skill set for the Tech team	This will be under the scope of bidder as it is SAAS model
29				Please provide JD's for Tech & Support team	This will be under the scope of bidder as it is SAAS model
30				Does the Bank require a 'X' no. of support staff. If so please specify the segregation & No. for the same. Also the no. of shift that they want for?	This will be under the scope of bidder as it is SAAS model
31				Where is the SPOC / Project Manager going to sit?	This will be under the scope of bidder as it is SAAS model
32				Before the Bid submission can we have a physical or Virtual IT level (app & infra) face to face discussion ?	Done